

# Fullbrook Special Consideration Policy 2021-2022



This policy should be read in full together with the addendum 'summer 2022: Application of the special consideration process' contained on pages 4 and 5 of this document.

## What is Special Consideration?

Special consideration is given to a candidate who has temporarily experienced illness, injury or some other event outside of their control **at the time of the assessment**. It is applied when the issue or event has had, or is reasonably likely to have had, a material effect on a candidate's ability to take an assessment or demonstrate his or her normal level of attainment in an assessment.

Special consideration can go some way to assist a candidate affected by a potentially wide range of difficulties, emotional or physical, which may influence performance in their examinations. It cannot remove the difficulty faced by the candidate. This means that there will be some situations where candidates should not be entered for an examination. This is because only minor adjustments can be made to the mark awarded. To make larger adjustments would jeopardize the standard of the examination. (JCQ's **A guide to the special consideration process**, section 1)

This publication is further referred to in this policy as [SC](#)

## Purpose of the policy

The purpose of this policy is to identify roles and responsibilities in the special consideration process and confirms that Fullbrook will submit any applications for special consideration where candidates meet the published criteria.

(JCQ's [General Regulations for Approved Centres](#), section 5.9)

## Eligibility for special consideration

### Roles and responsibilities

#### Head of Centre

- Is familiar with the contents, refers to and directs relevant centre staff to the annually updated JCQ publication [SC](#)
- Ensures that, where relevant and in eligible situations, applications for special consideration will be submitted to awarding bodies by the Exams Officer

#### Exams Officer

- Understands the criteria as detailed in [SC](#) to determine where candidates will/will not be eligible for special consideration
- Ensures that, where relevant and in eligible situations, applications for special consideration will be submitted to awarding bodies

#### Teaching/Pastoral staff and/or SENCo

- Provide any appropriate evidence or information that may be required to determine a candidate's eligibility for special consideration

#### Candidates (or parents/carers)

- Provide any medical or other evidence that may be required to determine eligibility for special consideration

## Applying for special consideration

Where eligible, special consideration will be applied for at the time of the assessment/exam where candidates; have been fully prepared and have covered the whole course but performance in the examination, or in the production of coursework or non-examination assessment, is materially affected by adverse circumstances beyond their control.

([SC](#), section 2)

**For candidates who are present for the assessment but disadvantaged** Fullbrook must be satisfied that there has been a material detrimental effect on candidate examination performance or in the production of coursework or non-examination assessment. ([SC](#), section 3)

1. Where a candidate may arrive for an exam and is clearly unwell, extremely distressed and/or may have sustained an injury that requires emergency access arrangements to be put in place:

- the candidate will be kept comfortable and under centre supervision from the required time while appropriate arrangements are put in place for the candidate to take the exam in the best possible conditions
  - a judgement will be made on how the candidate's situation or disposition affected performance in the exam
  - where appropriate and where eligible, special consideration will be applied for
2. Where candidates may be affected by a major disturbance in the exam room (emergency evacuation etc.), special consideration will be applied for on behalf of all candidates.
  3. Where a candidate takes multiple exams (three or more exams) timetabled for the same day and the total duration for those papers is more than 6 hours for GCE (A Level) exams or more than 5 hours 30 minutes for GCSE exams including any approved extra time but not any time taken for supervised rest breaks, special consideration for an allowance on the last paper taken will be applied for.
  4. Where a candidate may be affected by a minor disturbance in the exam room caused by another candidate (momentary bad behaviour, phone ringing etc.), special consideration **cannot** be applied for.

**If a candidate is absent from a timetabled component/unit for acceptable reasons**, and the centre can support this, special consideration will be applied for if the exam missed is in the terminal series and the minimum requirements for enhanced grading in cases of acceptable absence can be met. For unexpired examinations taken in an examination series prior to certification, candidates must be re-entered for any missed units at the next assessment opportunity. Unless there are difficulties arising, e.g. group performances which cannot be repeated, special consideration will not be awarded. ([SC](#), section 4).

**Where other issues or problems affect a candidate or a group of candidates**, special consideration will be explored in [SC 5](#) and applied for where eligible. This might include, for example:

- other certification
- coursework/non-examination assessment extensions
- shortfall in work (coursework/non-examination assessment)
- lost or damaged work (non-examination assessment components)
- candidates taking an incorrect or defective question paper
- candidates undertaking the wrong controlled assessment or non-examination assessment assignment

Where a candidate may be eligible for special consideration (a post assessment adjustment) in a vocational qualification, the centre will follow [SC 7](#) and awarding body guidance to determine if, when and how an adjustment can be applied for.

## Processing applications for special consideration

### Roles and responsibilities

#### Head of Centre

- Ensures that all eligible applications will be supported by signed evidence produced by a member of the senior leadership team

#### Senior Leadership Team

- Produce signed evidence in support of all eligible applications

#### Exams Officer

- Understands that special consideration must be applied for at the time of the assessment
- Understands that special consideration cannot be applied in a cumulative fashion and that where a candidate may be affected by different indispositions, special consideration should only be applied for the most serious indisposition
- Ensures applications will be processed as required by the awarding bodies
- Keeps evidence to support all applications on file until after the publication of results and provides the signed evidence provided by a member of the senior leadership team to support an application where this may be requested by an awarding body
- Meets the required deadline(s) for submitting applications

## Teaching/Pastoral staff and/or SENCo

- Provide any appropriate evidence or information that may be required to support a candidate's application for special consideration

## Candidates (or parents/carers)

- Will be asked to provide any required medical or other evidence that may be required to support an application for special consideration
- Will be informed that all cases must be dealt with by the centre

## Submitting applications for special consideration

Where a candidate or group of candidates is/are eligible for special consideration, applications will be submitted to the relevant awarding body following the published processes in [SC](#). Evidence to support all applications will be kept on file until after the publication of results.

## Timetabled written exams

- For GCE (a-Level) and GCSE qualifications, applications for individual candidates will be submitted online by logging into the relevant awarding body secure extranet site and following the links to special consideration
- The processes for submitting a single application to cover all exams affected where a candidate is present but disadvantaged and a separate application for each day on which exams are missed where a candidate is absent from an examination for an acceptable reason detailed in [SC 6](#) will be followed
- For other qualifications, applications will be submitted online where the awarding body's secure system accepts these
- The paper [form 10](#) **Application for special consideration** will only be completed and submitted to the awarding body where a paper application is specifically required by the awarding body
- For cases involving groups of candidates, applications will be made online where the awarding body's secure system accepts group applications or form 10 will be completed
- The paper [form 14](#) **Self certification form** (Self certification for candidates who have missed an examination) will only be completed by a candidate where circumstances warrant this and will not be used where the centre already has evidence demonstrating that the candidate was ill

## Internally assessed work

- Where appropriate, applications will be made online where the awarding body's secure system accepts them or form 10 will be completed and submitted to the awarding body
- Where a short extension to a work submission deadline for an individual candidate is being requested, the awarding body will be contacted directly
- Where an application relates to a shortfall in work for an individual candidate, this will be submitted online or by completing form 10, dependent on the awarding body

## Post assessment adjustments – vocational qualifications

- Where the learner's circumstances are eligible, form 10 or [form VQ/SC](#) **Application for special consideration Vocational qualifications** will be completed and submitted to the awarding body

## Private candidates

- Any private candidate entered by the centre must liaise with the Exams Officer (not the awarding body) regarding any application for special consideration

## Late applications

If, after the publication of results for a particular exam series, a claim is made that special consideration was not applied for at the time of an assessment where a candidate was eligible, the claimant will be informed that late applications will only be accepted by an awarding body in the most exceptional circumstances and where a member of the senior leadership team is able to produce evidence to support a late application.

If a claim is made after the completion of a review of results, the claimant will be informed that an application for special consideration cannot be submitted.

## Summer 2022: Application of the special consideration process

The information below is provided as a supplement to the Special Consideration Policy to confirm how the special consideration process in the context of the summer 2022 exam series and the UK Health Security Agency's guidance<sup>1</sup> and, in accordance with the JCQ awarding bodies' supplementary guidance<sup>2</sup> will be applied.

### Eligibility for special consideration

In accordance with the JCQ regulations and as is normal in a standard examination series, candidates are expected to complete exams to receive a grade. There may be exceptional cases though where this will not be possible, e.g. a temporary illness on the day of the examination.

In the case of a candidate with symptoms of a respiratory infection including COVID-19, or a positive test result for COVID-19, Fullbrook will expect the candidate to; adhere to the current UKHSA guidance where it may apply on the day of the candidate's exam(s).

### Special consideration when a candidate is absent

In accordance with the JCQ awarding bodies' guidance, the awarding of a grade through the special consideration process can only be made where a candidate is absent from an examination or non-examination assessment component **for an acceptable reason**.

A candidate who is staying at home and avoiding contact with others, in line with UKHSA guidance, at the time of the examination, is considered to be absent from the examination for an acceptable reason. This includes a candidate who is displaying the symptoms described in the UKHSA guidance as advising them to stay at home (e.g. a high temperature for those aged 18 and under) as well as those with a positive COVID-19 test result.

Where a candidate still wishes to attend an examination, despite having symptoms (e.g. a high temperature) or a positive COVID-19 test Fullbrook will:

- encourage the candidate to follow the UKHSA's guidance relevant to the candidate's age (e.g. 18 and under or 19 and over) as advising them to stay at home
- reassure the candidate about their eligibility for special consideration. As examinations have been spaced by at least 10 days in every A-level and GCSE subject, grades can be awarded on the other components completed (where the minimum number of components have been taken)

If the candidate still requests to attend the examination, Fullbrook will follow the advice in UKHSA's updated health protection in education and childcare settings guidance which includes reference to public health exclusions to indicate the time period an individual should not attend a setting to reduce the risk of transmission during the infectious stage.

**Absences due to COVID:** refer to UKHSA Guidance for people with symptoms of a respiratory infection including COVID-19, or a positive test result for COVID-19 [www.gov.uk/guidance/people-with-symptoms-of-a-respiratory-infection-including-covid-19](https://www.gov.uk/guidance/people-with-symptoms-of-a-respiratory-infection-including-covid-19).

Useful link: information relating to [COVID measures during exams this summer](#) is also explained in the DfE Blog 'The Education Hub' [https://educationhub.blog.gov.uk/2022/04/12/everything-you-need-to-know-about-covid-measures-during-exams-this-summer/?\\_cldee=GzxGsMeWU4hopcBDaSDm-R8HKm4kSSwbIXVqQ2V3ElneP8KG7YFvzEwkqneiKjrKMf7qklc8fk3MYZo50-MvGg&recipientid=contact-97c3e2d9cfdee911a855000d3a45a2ae-2d944e5adbd8452fa4931d524285fc35&esid=13860f9b-1ecd-ec11-a7b5-000d3abd5598](https://educationhub.blog.gov.uk/2022/04/12/everything-you-need-to-know-about-covid-measures-during-exams-this-summer/?_cldee=GzxGsMeWU4hopcBDaSDm-R8HKm4kSSwbIXVqQ2V3ElneP8KG7YFvzEwkqneiKjrKMf7qklc8fk3MYZo50-MvGg&recipientid=contact-97c3e2d9cfdee911a855000d3a45a2ae-2d944e5adbd8452fa4931d524285fc35&esid=13860f9b-1ecd-ec11-a7b5-000d3abd5598)

<sup>1</sup> Refer to UKHSA Guidance for people with symptoms of a respiratory infection including COVID-19, or a positive test result for COVID-19 ([www.gov.uk/guidance/people-with-symptoms-of-a-respiratory-infection-including-covid-19](https://www.gov.uk/guidance/people-with-symptoms-of-a-respiratory-infection-including-covid-19)) and Health protection in education and childcare settings ([www.gov.uk/government/publications/health-protection-in-schools-and-other-childcare-facilities](https://www.gov.uk/government/publications/health-protection-in-schools-and-other-childcare-facilities))

<sup>2</sup> Refer to JCQ Supplementary guidance on the special consideration process for centres in England June 2022 examination series (Appendix I, A guide to the special consideration process [www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance/](https://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance/))

The [JCQ has also recently published FAQs about special consideration](#), which provides more support on COVID and the minimum requirement for students who may receive a grade through special consideration.

## Evidencing a candidate's eligibility for special consideration

When dealing with a candidate who is absent from an examination for an acceptable reason in line with the UKHSA guidance (on people with symptoms of a respiratory infection including COVID-19, or a positive test result for COVID-19), Fullbrook will expect the candidate and parent/carer/guardian to complete the relevant sections of the adapted Form 14 (E)<sup>3</sup> JCQ/ME - *Self-certification for candidates in England who have missed an examination – June 2022 series*.

The JCQ Form 14 (E) is available on the exams page of the Fullbrook website or using the link in the footnotes of this policy, and should be accessed by the candidate and parent/carer to complete and sign the relevant section of the form. Note that although the form may be completed electronically, a wet signature is required.

**In the case of a positive COVID-19 test result, the centre will need to be informed of the date of the test of the positive test. There is no requirement for a candidate to complete a COVID-19 test to provide evidence of their absence from an examination and it is not recommended that those aged 18 or under are tested for Covid-19 unless directed to do so by a health professional). Although the centre does not require the candidate to provide proof of a positive test, Fullbrook require a record of the test (such as a photograph) as evidence if it is available.**

By signing Form 14 (E):

- Parents/carers will be declaring their understanding that:
  - it is fraudulent to claim that candidates are ill when they are fit to attend for a scheduled examination
  - it is fraudulent to claim that candidates have a positive Covid test when they do not
  - results can be withdrawn, and the candidates disqualified if fraudulent claims are made
- Candidates will be declaring their understanding that their results can be withdrawn or they can be disqualified if:
  - they claim to be ill when they were not
  - claim to have symptoms and following UKHSA guidance when they do not
  - claim to have a positive Covid result when they do not

If Fullbrook suspects the authenticity of the details provided by a candidate within Form 14 (E), the matter will be investigated as suspected candidate malpractice using the standard JCQ policy and procedure<sup>4</sup>.

## Minimum requirements for a candidate to receive a grade through the special consideration process

The JCQ guide to the special consideration process outlines the minimum requirements for an adjustment to be made to the grade where a candidate is absent for an acceptable reason.

In accordance with the supplementary guidance issued (*on the special consideration process for centres in England June 2022 examination series*), due to the exceptional circumstances, the awarding bodies will award a grade where eligible candidates have completed the assessment(s) for at least one whole component within the specification.

However, the guidance also confirms:

- A candidate cannot receive a grade for A-level Biology, Chemistry, Geology or Physics by only completing the Practical Skills Endorsement
- A candidate cannot receive a grade for GCSE English Language by only completing the Spoken Language Endorsement
- As in all previous standard examination series, a qualification award will not be made where none of the examinations/assessments within a specification have been completed

<sup>3</sup> Refer to JCQ Forms (form 14 (E)) ([www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/forms/](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/forms/))

<sup>4</sup> Refer to the JCQ publication *Suspected Malpractice Policies and Procedures* ([www.jcq.org.uk/exams-office/malpractice/](http://www.jcq.org.uk/exams-office/malpractice/))