

## Fullbrook Uniform from September 2019

### Who is the Supplier?

School Uniform Direct

Telephone number: 020 8544 5440

Website: [www.schooluniformdirect.co.uk](http://www.schooluniformdirect.co.uk)

Address: Park Court, 1 Pyrford Rd, West Byfleet KT14 6SD

### Where are the opening times for School uniform Direct?

Day	Open	Close
Sunday	12:00	16:00
Monday	10:30	17:30
Tuesday	10:30	17:30
Wednesday	10:30	17:30
Thursday	10:30	17:30
Friday	CLOSED	CLOSED
Saturday	10:30	18:00

**1. Will the uniform shop still be trading at Fullbrook School?**

The uniform shop will be shutting – last day of trading will be Saturday 25<sup>th</sup> May. There will be limited available brown uniform from the School Uniform Direct shop in West Byfleet, following this.

**2. Where can I buy second hand uniform?**

The school reception, you will be required to fill in a uniform request form. The form is available on the school website.

**3. Will I have to pay for the second hand uniform?**

We will ask for a small donation which will be passed onto Eikon, a charity that supports all young people.

**4. Can I mix & match the brown and blue uniform?**

No. From September 2019, Year 7 students must wear the new school uniform. If students in Years 8-11 want to wear the new uniform, this is possible as long as the whole new uniform is worn. A combination of blue and brown is not allowed.

**5. When will every student have to wear the blue uniform?**

From September 2020 Students in Year 7, 8, 9 and 10 must wear the blue uniform. In Year 11, this is optional for the academic year 2020-21. From September 2021, all students, years 7-11 will wear the new uniform.

**6. Do girls have to wear ties with the white shirt?**

Yes

**7. Is there a polo shirt for summer?**

Yes

**8. Can students wear a plain white polo shirt?**

No. Students must wear the Fullbrook white polo shirt with the official school logo, available from School Uniform Direct. (This is only to be worn in the summer term). The winter uniform can still be worn in the summer if students wish.

**9. What colour socks can be worn?**

Black, grey or white

**10. What colour tights can be worn?**

Plain black or neutral

**11. Is the jumper compulsory?**

No, but if a jumper is worn it is compulsory to have the official school jumper, this is a navy v-necked school jumper with school logo, available from School Uniform Direct. No hoodies or alternatives will be accepted.

**12. Can I get hold of all pieces of second hand uniform to see my child through if my child is in Year 9 now?**

No. We will stock nearly new brown uniform but once this has gone or we do not have your size, you are expected to buy the new blue uniform.

**13. Can I buy the new PE kit and wear the brown uniform?**

Yes. Until September 2020 when the new blue uniform must be worn.

**14. Do boys still wear the brown and yellow PE top for rugby when playing for the school?**

Boys can still wear the brown and yellow PE top for rugby until September 2020. After that the new PE kit is to be worn.

**15. If you can't replace the blazer with second hand in 2020 and my child is in Year 11, will I have to buy a whole new uniform for the last year?**

If School Uniform Direct and our second hand uniform store at school do not have a blazer then yes your son/daughter will need to purchase the new school uniform.

**16. I have some concerns about the skirt.**

We have opted for an eco-uniform skirt which is made from recycled materials, as we aim to demonstrate that the school is trying to be more sustainable. 30% of secondary schools use this brand of uniform so we felt reassured that it is already tried and tested. With regards to the length, we have a strict policy of below the knee and asked School Uniform Direct to factor in growth for students when it comes to sizing. The skirt has an adjustable elastic waist band.

**17. Can skirts be purchased anywhere other than School Uniform Direct?**

No. Only the black skirt with the official school logo can be worn. This is only available from School Uniform Direct.

**18. Why are there no uniform shorts available for the girls in the summer uniform?**

Shorts will not be a uniform item until the summer. There will be 2 styles of shorts available to buy which will hopefully means most student's preferences are catered for. Anyone can wear the summer uniform shorts.

**19. Why are trousers for girls £20.99 and trousers for boys only £13.99?**

The more expensive style of trousers is made from a different fabric which includes elastane to make the fabric stretch, but students can wear either design offered by School Uniform Direct. There is no obligation to purchase trousers from School Uniform Direct, so if you prefer you can source them from another supplier, as long as they are tailored trousers. (No leggings, denim or tight trousers are allowed).

**20. Is the shirt/blouse plain white or with a logo? Where can I buy it?**

Shirts/blouses are plain white and do not have a logo. There is no obligation to buy shirts or blouses from School Uniform Direct. Some parents prefer to purchase their uniform all in one place and benefit from a discounted price for that convenience, while others would rather shop around. It is entirely down to choice.

**21. I am concerned that low income families are going to struggle to be able to afford this new uniform.**

School Uniform Direct is introducing a payment scheme which will help families to spread the cost.

**22. Can students wear their current plain black sports socks?**

Yes. However, once students move to the new blue uniform they must wear the whole kit.

**23. Can students wear their black hoodies for PE still?**

Yes. Students can wear the black PE hoodie until July 2020. From September 2020 students in years 7-10 must wear the new PE kit.

**24. Do students taking PE for GCSE require different polo shirts, as currently?**

No. The new PE kit will be worn by students in core PE and GCSE PE.

**25. How do the Pre-Order, Pack & PE Pack from School Uniform Direct Work?**

- The way School Uniform Direct structure their packs and pricing is controlled by a unique pack ordering system. When you purchase via their website or in-store, the basic starting point has default items for a set discounted price.
- The Pre-Order Pack is priced with a standard uniform selection which includes TROUSERS as the default option due to this. The price for this standard option is £113 with the applied savings.

- Additional charges (still at the discounted rate) are only applied when the pack is varied from this standard selection. For example, if you swap the trousers for skirts then there will be an increase in price of the pack to £127 because the skirts are a more expensive item than the basic trousers on offer.
- Similarly, if you require a larger size than is included in the pack then there would be a slight increase in the pack price to reflect the higher unit cost of the item. Again, the discount is still applied on the items you purchase.
- The same applies to the PE pack. It is priced based on having sports shorts. As the skirt is a more expensive item when purchased on its own, there has to be an adjustment to reflect that at the till.
- To give this better context, think of the Pre-Order Pack and the PE Pack as being set menus offered by a restaurant. The basic structure of the menu is a fixed price, but if you wanted to order the steak that's an option, then there is an additional charge to reflect that this is a more expensive item for the restaurant to provide. You would still be paying less for your meal overall than you would if the courses were ordered individually from the main menu. It just means that the set price becomes slightly higher than the other menu options to reflect this.

### **Recommendation**

After conversation with School Uniform Direct, our advice to you when purchasing the new uniform would be to try the items on in store, if you are not confident with the information above, you can take a note of sizes and then order from the website at home as it's a step by step process which shows you where the discount and extra charges has been applied. This process is the same as in-store however, the extra charges are itemised on the receipt.